



Crowle Primary Academy Remote Learning Frequently asked questions

I can't get into the zoom meeting, I am waiting to be let in, why can I not get in?

5 minutes after the start of the session the staff member leading the session locks the meeting, when it is locked it no longer shows who is waiting to get into the meeting so if you have joined after this time staff cannot see that you are waiting. Staff do unlock the meeting at different points in the lesson to check to see if anyone is waiting. You could also try closing the link and opening it again as we have had problems with the fact that the waiting room has, at times, not shown that someone is waiting.

Why do staff have to lock zoom meetings?

This is to safeguard your children and ensure that no one from outside of our school attempts to join our meetings

Why is zoom asking for a password to let me into the meeting?

This should not happen with the links provided by school, if it does it may mean that you are accessing zoom via an app. Please ensure you try joining the meeting directly from the link sent or close the link and try joining again. If this still does not work contact the main office who will be able to ask our IT company to help us resolve the problem for you.

Why has the zoom lesson not started on time?

Please be aware that, like you, we sometimes have technical issues with our IT. Please be patient and the session should start soon. If there is a significant problem meaning that the session needs to be cancelled we will text parents to inform them of this.

Please watch our video about how to use zoom by the using the following link

<https://vimeo.com/436058370/77dafa3d9a>

Why are the hyperlinks for sessions and resources not working on my device?

A member of our staff has the responsibility for checking all of the hyperlinks before the remote learning plans come to you to ensure they are all working. It seems that some devices do not allow them to be clicked, please try another device and if this doesn't work contact the main office.

What do I do if we have tried everything and my child cannot get into the live lesson so has no work set?

If a live lesson is scheduled to take place there will not always be an explanation of the lesson and activity on the home learning plans. This is because the live lessons cover a lot of learning which cannot be explained on the plans. If, for any reason, your child is not able to access that live session we have signposted other activities or resources you can use for your child to supplement our remote learning, you will find these on our website in the remote learning section. Please select the correct subject and age range for your child.

<https://www.crowleprimaryschool.com/page/online-links/71822>



My child is finding it hard to get through all of the learning set, is this OK?

The teachers will set activities to complete in each session. Your child should complete as much as they can in the time allowed for the session. If they do not complete everything set that is okay, they just need to submit what they have done.

Does my child still have to read as this is not a specified time slot on their learning plan?

Before the lockdown we asked parents to ensure that children read at home at least three times a week. This was for homework, outside class time. We would still ask that you continue this. We will teach reading sessions as part of the curriculum and your child's teacher may read to them as they would in school time but it is still important that your child still reads their book at least three times a week.

Is my child expected to complete the maths with parents homework we were set when they were at school?

During the period of national lockdown, when lots of our children are learning at home we will not be setting homework and will not expect children to still complete tasks on maths with parents. We may use maths with parents as a resource during the planned maths sessions in school time.

What if my child cannot come to a live lessons?

We understand that this happens as other things can get in the way when your child is learning from home. Please ask your child to let the teacher know or contact the main office and they will pass the message onto the teacher. Your child can then do some learning from another resource from the links on our website.

<https://www.crowleprimaryschool.com/page/online-links/71822>

Can I have a paper pack of learning for my child?

We are not providing paper packs as we want to work with parents to ensure your child gets the highest quality education we can provide at this time. A worksheet or workbook that would be provided in a paper pack cannot replace the quality first teaching that your child would receive during a live teaching lesson. We have school devices and can also help you to get the internet needed for your child to work online. Please contact us to work with us to help your child access the live lessons.

Is there any flexibility to the timetable given?

As a school we recognise that lives are very busy when children are working from home and parents may have other things to do. The only session with no flexibility is the live English lesson. The other sessions are either activities or recorded lessons which can be completed at any time. It is best that your child attends the live feedback sessions and end of the day sessions as offered but if these are missed on occasions we understand. Learning completed does not necessarily have to be submitted at the end of the timetabled session and can be submitted later.

Why is there so much work for my child to complete?



The DfE has specified that children in KS1 should complete 3 hours of remote learning a day and children in KS2 4 hours a day. Our learning plans meet these requirements.

We align our learning plans with the lessons your child would normally be getting in school.

If the learning set is taking your child much longer than the sessions we have planned please contact the class teacher who will be happy to help and advise you further.

FAQ added following parental survey (February 2021)

I cannot find any feedback from the teacher to my child, what do I do?

Our approach to feedback and assessment during the periods of remote education is outlined on a document available on our website.

<https://www.crowleprimaryschool.com/page/remote-learning/88169>

The vast majority of feedback will either be on tapestry or school spider depending on the year groups your child is in.

If you or your child is having difficulties locating it, please contact the class teacher for help.

Why is the learning/ task for English sessions not explained on some learning plans? I am not sure what my child should be doing.

English is taught through live zoom sessions, to enable the children to learn most effectively the majority of these live sessions are short teaching bursts followed by an activity for the children to do which is then followed by further teaching and activities. It would not be feasible to explain this on the learning plans. We are also trying to encourage as many children as possible to attend the live sessions to receive quality teaching rather than just completing a task set.

If your child has been set a task and is unsure of what to do/ how to complete it please encourage them to ask the teacher, they will be available for the whole teaching session.

If your child cannot attend a session and you would like learning for them to complete, please contact the class teacher, they will be able to help.

Can we have a long project to complete with my child so they can work offline?

As part of the DfE requirements for remote education the children should still follow the same curriculum as they would if they were at school. The guidance states that long term projects should be avoided.

Can my child have more leeway for work to be completed and handed in?

We ask that all learning set for the day is submitted by 3.30pm. this allows the teacher to view the work, provide feedback and plan to respond to any misconceptions during the next day's teaching. If your child cannot complete learning by 3.30pm it can be submitted later, we ask that you or your child lets the class teacher know that it has been submitted so it can be checked.

Details of the arrangements for this are outlined on the remote learning appendix to the feedback and assessment policy

https://www.crowleprimaryschool.com/serve_file/947128



Do I have to print off the resources for all of the lessons?

The teachers try to plan lessons that require as little printing as possible. Sometimes an activity will give a worksheet for the children, most of the time the children can just copy this into their books. There may be times i.e. work on clocks and charts that may need printing, we are happy to print this off and leave it at the office for you to collect, please ask the class teacher to do this.

Why are all the live lessons at the same time?

This is because the same learning happens at school so we are following the same timetable as we would do during a normal school day.

My child is finding the work too easy, what can I do?

In most English and maths sessions teachers will provide challenge questions for the children. If your child is finding that this is not challenging them, please ask them to speak to the teacher about what they can do to help.